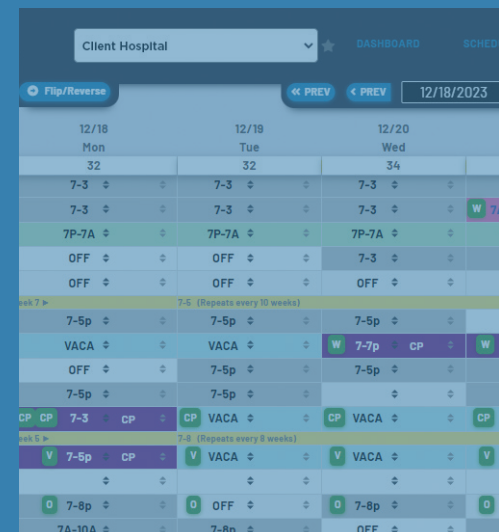


2025 | WHITE PAPER

Enhancing Efficiency and Provider Satisfaction with a Low-Cost, Highly Reliable Anesthesiology Scheduling Solution



The screenshot displays a web-based scheduling interface. At the top, there's a dropdown menu for 'Client Hospital' and buttons for 'DASHBOARD' and 'SCHEDULE'. Below this is a 'Flip/Reverse' button and navigation arrows. The main area is a calendar grid for the week of 12/18/2023. The grid shows days of the week (Mon, Tue, Wed) and dates (32, 32, 34). Each day has a list of shifts with icons for different roles or statuses. For example, on Monday (12/18), the shifts are 7-3, 7-3, 7P-7A, OFF, and OFF. On Tuesday (12/19), the shifts are 7-3, 7-3, 7P-7A, OFF, and OFF. On Wednesday (12/20), the shifts are 7-3, 7-3, 7P-7A, 7-3, and OFF. The interface also includes a 'week 7' summary row and a 'week 8' summary row, both indicating 'Repeats every 10 weeks' and 'Repeats every 8 weeks' respectively. The bottom row shows a 7A-10A shift on Monday and a 7-8p shift on Tuesday.

12/18 Mon	12/19 Tue	12/20 Wed
32	32	34
7-3	7-3	7-3
7-3	7-3	7-3
7P-7A	7P-7A	7P-7A
OFF	OFF	7-3
OFF	OFF	OFF
week 7		
7-5p	7-5p	7-5p
VACA	VACA	W 7-7p CP W
OFF	7-5p	7-5p
7-5p	7-5p	
CP CP 7-3 CP	CP VACA	CP VACA CP
week 8		
V 7-5p CP	V VACA	V VACA
7-8p	OFF	7-8p
7A-10A	7-8p	OFF



TABLE OF CONTENTS

IntroductionPage 3

Client Profile Page 4

ChallengesPage 5

SolutionsPage 6

Key Benefits.....Page 7



INTRODUCTION

Efficient staff scheduling is essential for any healthcare provider, but for non-profit organizations managing unique and flexible roles such as CRNAs (Certified Registered Nurse Anesthetists), the challenge becomes even greater. An efficient scheduling solution tailored to a healthcare organization's needs can significantly enhance operational efficiency, reduce administrative workload, and improve overall provider satisfaction. This white paper examines the transformative impact of the web-based staff scheduling software, **myStaffSchedule**, on a mid-sized, non-profit health system and its CRNA team.



CLIENT PROFILE

HOSPITAL PROFILE

Not-for-profit healthcare system located in the Mid-Atlantic region serving a growing population of more than one million people with a dedication to physician- and clinician-led, evidence-based care.

LOCATIONS

- Supporting seven locations including one ASC.

ANNUAL PATIENT ENCOUNTERS

- 70,000 - 80,000

CRNA STAFFING MODEL

- Team of 45+ CRNAs.
- An integrated system, unique in allowing CRNAs to provide coverage across any nursing unit as needed.
- Full-time, part-time, and locum CRNAs available for flexible scheduling across various nursing units.

PREVIOUS SCHEDULING SYSTEM

Before [myStaffSchedule](#), the hospital managed CRNA schedules manually, using paper-based systems and Excel spreadsheets. These outdated methods were time-intensive, prone to human error, and lacked real-time accessibility, transparency, and flexibility.



CHALLENGES

PRE-IMPLEMENTATION CHALLENGES

1. Manual Process and Lack of Real-Time Access

CRNA scheduling was managed through using Excel and paper, often a year in advance. Any adjustments required direct, manual communication with a central scheduler, leading to delays and high administrative overhead.

2. Error-Prone System

Managing a master schedule by hand left room for errors in shift assignments, time-off requests, and schedule changes. There was limited transparency, and the staff often faced frustration over schedule inaccuracies and missed updates.

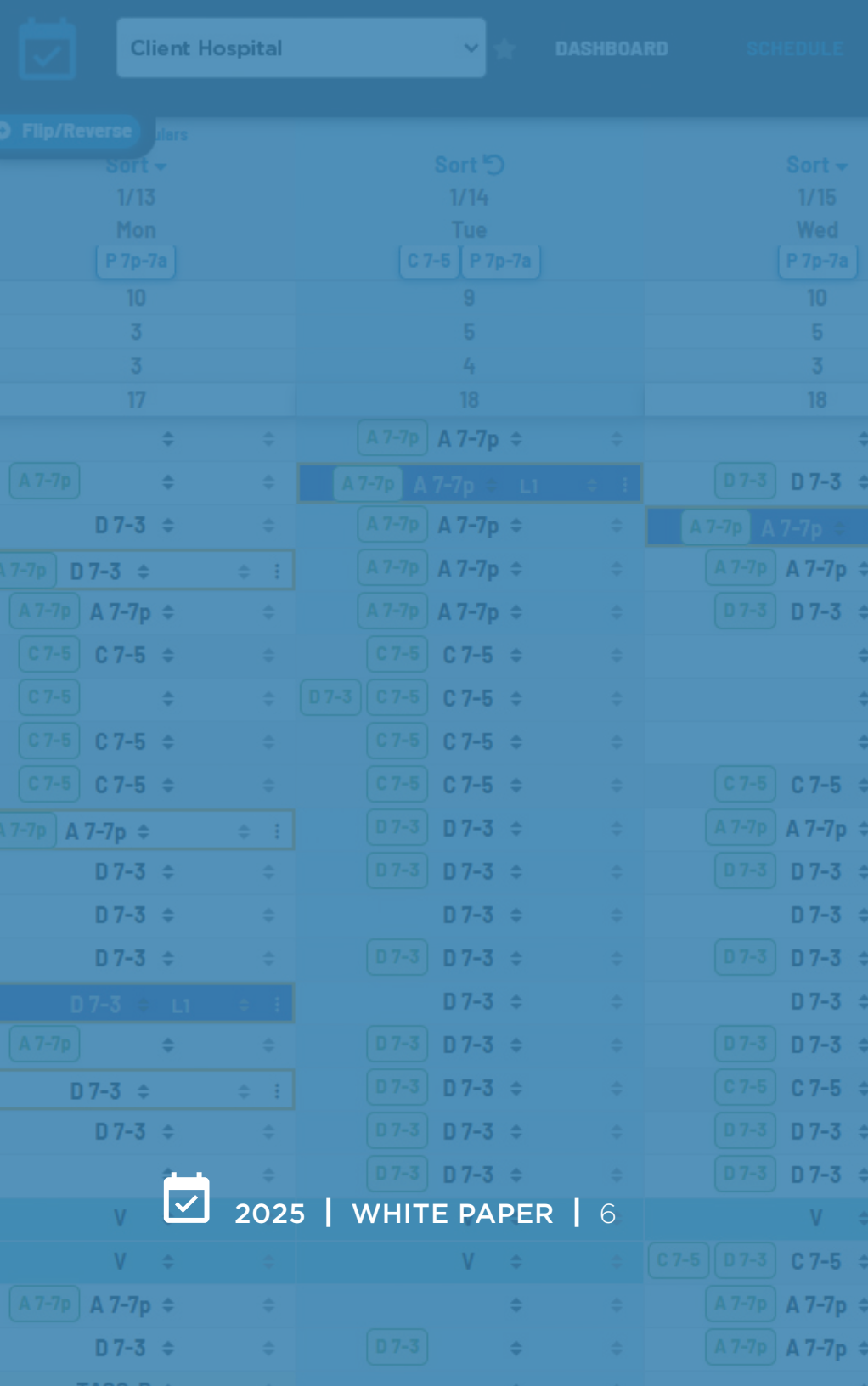
3. Administrative Burden

Maintaining and adjusting schedules required a significant time investment, estimated at approximately 25 hours per month for manual updates, shift swaps, and error corrections.

4. Impact on Staff Satisfaction

CRNAs reported dissatisfaction with the lack of control and visibility in their schedules. Time-off requests were delayed, swap requests were difficult to manage, and limited transparency impacted morale.





SOLUTIONS

SOLUTION IMPLEMENTATION

The client has been using [myStaffSchedule \(MSS\)](#) for three years and provided the following key implementation insights.

1. Quick and Efficient Installation

The system was seamlessly implemented, requiring minimal customization and no integration with the hospital's existing IT infrastructure. The system's intuitive, user-friendly interface meant that staff and administrators adapted quickly, reducing training time and accelerating full adoption.

2. Responsive Customer Service

MSS provided white-glove, US-based customer support throughout the installation and beyond, with an immediate response to any issues or questions. The implementation experience was rated a perfect 10/10 by hospital administrators.

3. Minimal IT Resources Needed

The MSS solution was plug-and-play, eliminating the need for extensive IT oversight. This simplicity allowed the scheduling team to own the platform, with administrative privileges enabling rapid adjustments and updates.

KEY BENEFITS

RESULTS POST-IMPLEMENTATION

1. Significant Time Savings

- **Efficiency Gains:** Since moving to MSS, the department reports a 75% reduction in scheduling times delivering an estimated savings of nearly 25 hours per month.
- **Improved Shift Swaps and Real-Time Updates:** Schedulers can now approve time-off requests, manage shift swaps, and adjust in real-time, freeing them to focus on higher-value tasks.

2. Enhanced Provider Satisfaction

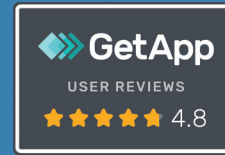
- **Transparency and Accessibility:** CRNAs can access and manage their schedules directly from their devices, increasing transparency and empowering staff.
- **Streamlined Vacation Management:** Previously a six-week process, annual vacation scheduling now takes three weeks. Automated rounds and reminders further simplify time-off planning, providing significant relief for staff and administration alike.

3. Error Reduction and Real-Time Accuracy

- **Minimizing Human Error:** The MSS system has drastically reduced manual adjustments to the schedule.
- **Easily Tracks Locums Usage:** MSS enables the client to easily and accurately track locum usage to analyze utilization and cost in real time.



RECENT SOFTWARE AWARDS



WE ARE A PROUD ASA® INNOVATOR SUPPORTER



Client Hospital	DASHBOARD	SCHED
12/18/2023	12/19	12/20
Mon	Tue	Wed
32	32	34
7-3	7-3	7-3
7-3	7-3	7-3
7P-7A	7P-7A	7P-7A
OFF	OFF	7-3
OFF	OFF	OFF
7-5 (Repeats every 10 weeks)		
7-5p	7-5p	7-5p
VACA	VACA	W 7-7p CP
OFF	7-5p	7-5p
7-5p	7-5p	
CP CP 7-3 CP	CP VACA	CP VACA CP
7-8 (Repeats every 8 weeks)		
V 7-5p CP	V VACA	V VACA
7-8p	OFF	7-8p
7A-10A	7-8p	OFF

